



(480) 835-9928

962 E Isabella Ave Mesa, AZ 85204

e-mail: catchair@masonmechanical.com

“Maintenance Value Plan” Agreement

Purchaser			Equipment Location		
Name			Name		
Street Address			Street Address		
City	State	Zip	City	State	Zip
Phone (Day)	Phone (Evening)		Phone (Day)	Phone (Evening)	
Cell Phone	Email		Cell Phone	Email	
Best Number To Reach For Scheduling Visits (Please Circle) Day Evening Cell			Person To Reach for Scheduling Visits: (Please Circle) Purchaser Equipment Location		

MVP Option

Plan: A - Good B - Better C - Best D - Ultimate (See Back For Details)

Number of Service Inspections Per Year:		Start Date		End Date	
---	--	------------	--	----------	--

Equipment Covered

Equip. Type	Brand	Model Number	Serial Number	Approx. Age	Filter Size

Payment Options

The annual cost for your MVP will be \$_____ payable monthly by automatic credit card withdrawal, or you may pay the full annual amount in advance

I understand that my agreement shall be automatically renewed each year, my monthly investment will be charged in the amount of _____ using the method located below effective _____. I understand the monthly fee will continue until a written notice of termination is received

Acceptance

Purchaser Signature:	Date:
Mason Mechanical Representative Signature:	Date:

**Payment Information Below
(Detach and Destroy Credit Card Information Once The Recurring Account is Established)**

Pay Annual Amount In Full

Monthly Automatic Credit Card Debit

Check # _____ Cash Visa MasterCard Discover American Express

Card # _____ CID# _____ Exp Date _____ Zip Code _____



(480) 835-9928

962 E Isabella Ave Mesa, AZ 85204

e-mail: catchair@masonmechanical.com

Plan A Good Benefits	Plan B Better Benefits <i>Include All Of Plan A Benefits Plus:</i>	Plan C Best Benefits <i>Include All Of Plan B Benefits Plus:</i>	Plan D Ultimate Benefits <i>Include All Of Plan C Benefits Plus:</i>
<ul style="list-style-type: none"> Multi-Point Inspection 1 Year Repair Warranty 	<ul style="list-style-type: none"> Pre-Season Scheduling Priority Status – Service Call Monthly Payment Option on MVP Agreement No Overtime 	<ul style="list-style-type: none"> MVP Price on Service/Repairs = 15% Discount 5 Year Repair Warranty 24 Hour Response Time Blow Out Condensate Line Wash/Rinse Condensing Coil Loyalty Loot*** 	<ul style="list-style-type: none"> Same Day Response Time CoolMaxx Report No Diagnostic Fee Blower Wheel Cleaning Burner Cleaning Replacement of 1 of the following:(per PM Visit) <ul style="list-style-type: none"> Relay Run Cap 2 Fuses Up to 1 lb. Refrigerant

***Condenser coil cleaning is cleaned without removing from the system. Removing coils from the system is a standalone service and will be quoted at the MVP rates.*

Agreement Conditions

We agree to:

- Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
- Give our Better-Ultimate service contract holders preference over all other service activity normally undertaken by us.
- We agree to keep you informed of available enhancements throughout the life of your system.

You agree to:

- Promptly notify us of any unusual operating conditions of the equipment.

General:

- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party within 30 days written notice.
- In the event of cancelation all services and benefits rendered under this agreement shall equal payments received.
- Refunds are available upon cancelation after review of services and benefits received.
- Agreement and benefits are transferable to new homeowners or residence with 30 day written notice
 - New residence must be in Mason Mechanical service area.
 - When transferred to new home, equipment is subject to qualification and must be brought up to Mason Mechanical's maintenance standards.
- Notification of price increases will be sent by mail 45 days in advance of anniversary date for clients participating in the monthly program.
- The services outlined in this agreement will be performed during normal working hours.
- Client must remain on Maintenance Agreement continuously without lapse to retain extended warranty period on parts replaced by Mason Mechanical.

Customer Initials _____

***Loyalty Loot Conditions

- Loyalty Loot can be used toward the purchase of any non-discounted: accessory or heating and/or air conditioning system.
- Loyalty Loot **cannot** be used toward the purchase or renewal of Maint. Agreement, diagnostic or repairs to existing equip.
- Loyalty Loot is not valid with other offers or promotions and cannot be redeemed for cash value.
- Must present Loyalty Loot coupon at the time of purchase.